

PHASE II MILESTONE 1 SURVEY SUMMARY REPORT

STRATEGIC DEVELOPMENT PLAN



SAAS
San Antonio Airport System

May 2020

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INTRODUCTION

Phase 1 of the San Antonio Airport System Strategic Development Plan determined in 2018 that the San Antonio International Airport could fit at the current location. Now in Phase 2, project planners are facilitating the development of the plan for airport growth for the next 20 years. It will determine what facilities this airport will need, such as gates and airfield improvements, where they should go, and how to pay for them.

As part of the planning process, community members and travelers were invited to provide input and comments via a survey during Phase 2 of the Strategic Development Plan. The survey was available in English and Spanish. The data from the surveys is being used to inform the San Antonio Airport System's focus on strategic planning for the next 20 to 50 years.

The survey was open from October 13, 2019 to November 13, 2019 (31 days). There were a total of **826** survey respondents. Not all survey respondents responded to all questions in each survey (the number of responses to each question is noted at the bottom of each question's response summary). This report provides the quantitative highlights of the survey.

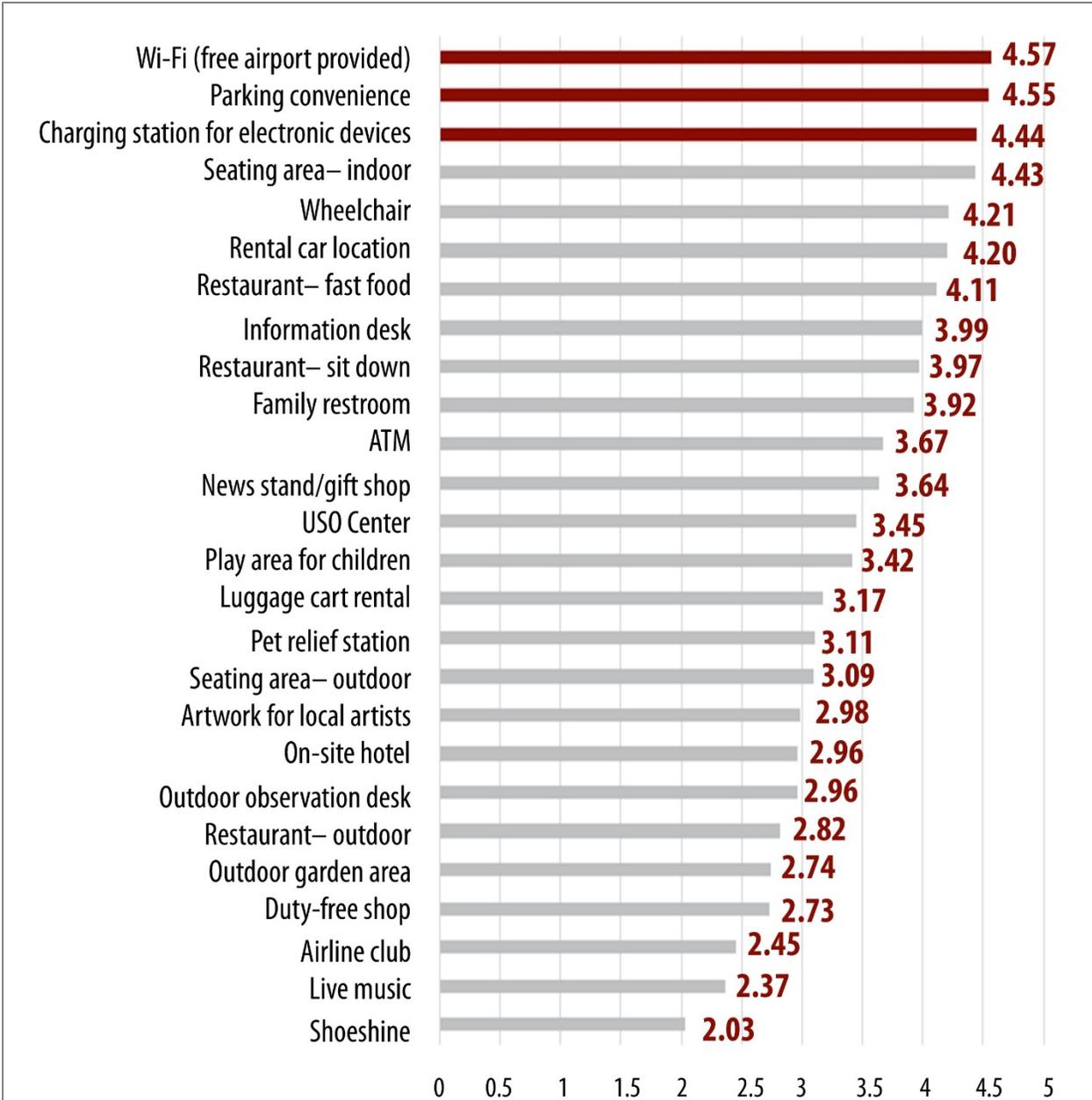
SURVEY RESULTS

This section provides a summary of the survey results, as well as information on why each question was included. Questions and responses are presented below.

How important are these airport amenities to you?

The input from this question is being used to provide input in terms of what travelers value most about the airport. These trends and desires will be used to inspire specific plans and options for the long-range planning for the San Antonio International Airport. The summary results presented in the graphic below are based on a weighted average of all respondents, where 1 = not important and 5 = extremely important; therefore, amenities with higher value were on average chosen as more important amenities than those with lower values.

The top three amenities chosen as being important to respondents were free airport-provided Wi-Fi, parking convenience, and a charging station for electronic devices. Other amenities that on average were chosen as being at least "very important" were an indoor seating area, wheelchair [availability], rental car location, and fast food restaurants. The amenities that ranked the lowest in this question were a shoeshine [vendor], live music, and an airline club.



Results presented by weighted average, in which:

- 0 = Not applicable
- 1 = Not important
- 2 = Slightly important
- 3 = Moderately important
- 4 = Very important
- 5 = Extremely important

of respondents: 823

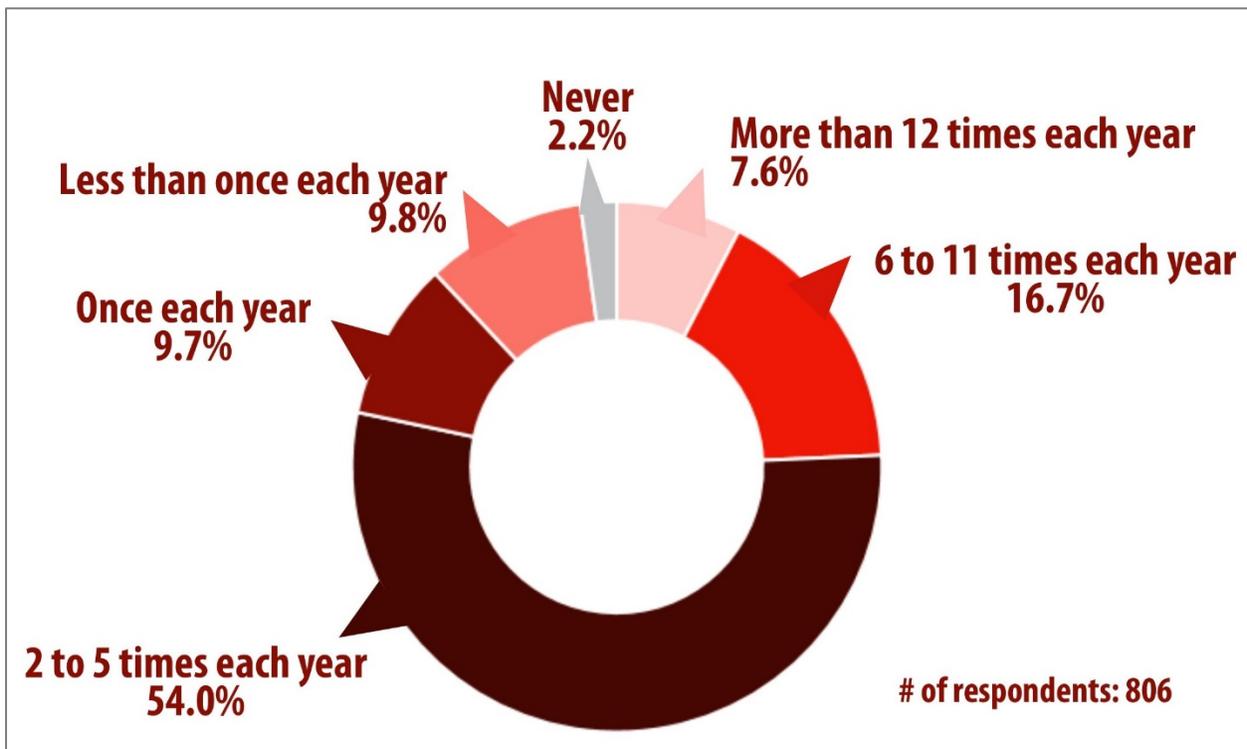


Respondents could also write in an amenity that they consider to be important in the “other” option. A total of 125 respondents provided a response to this question. A listing of all amenities provided under the “other” category for this question are included in **Appendix A, Table A-1**.

How often do you fly for personal reasons?

This travel-specific question helps the planning team have a statistical foundation regarding those who travel for personal reasons. It also helps the planning team prepare the kind of information that stakeholders – both travelers and non-travelers – need in order to be informed about the Strategic Development Plan.

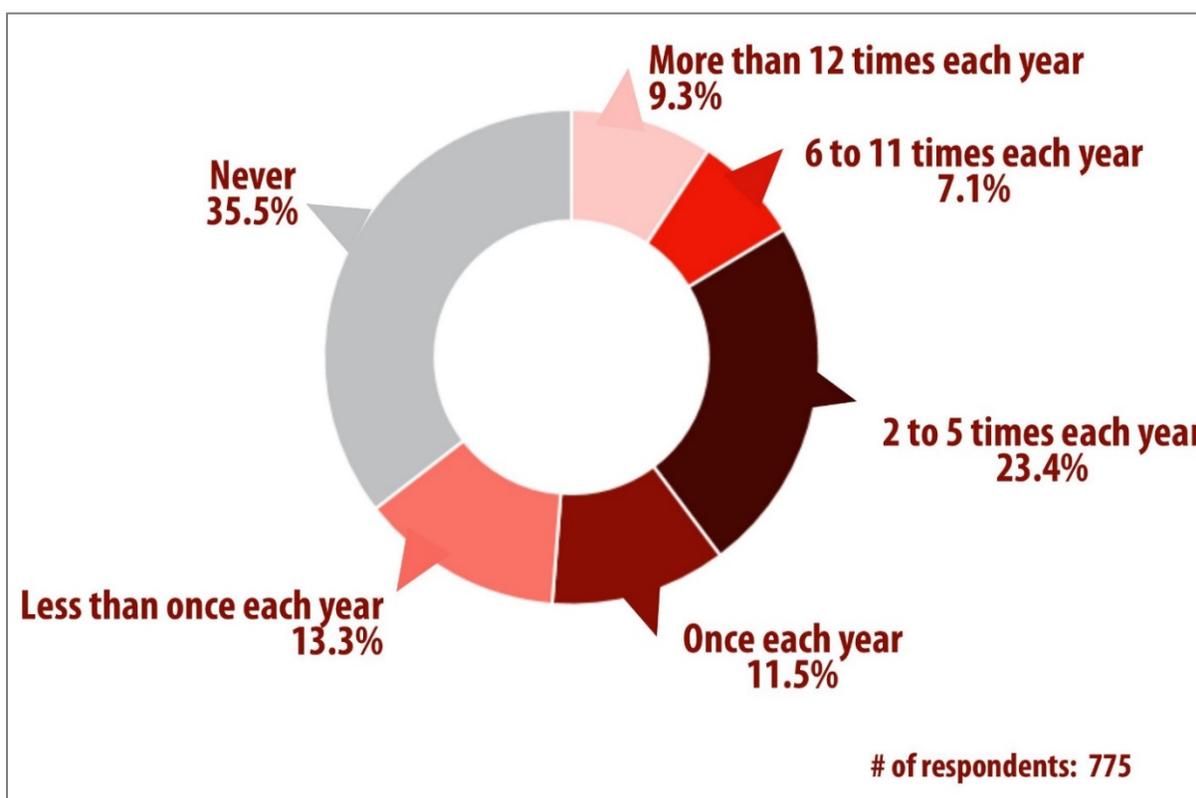
Approximately half of the respondents travel for personal reasons between two and five times each year (54 percent). Approximately 17 percent of respondents travel between 6 and 11 times each year. Approximately 2 percent never travel for personal reasons.



How often do you fly for business reasons?

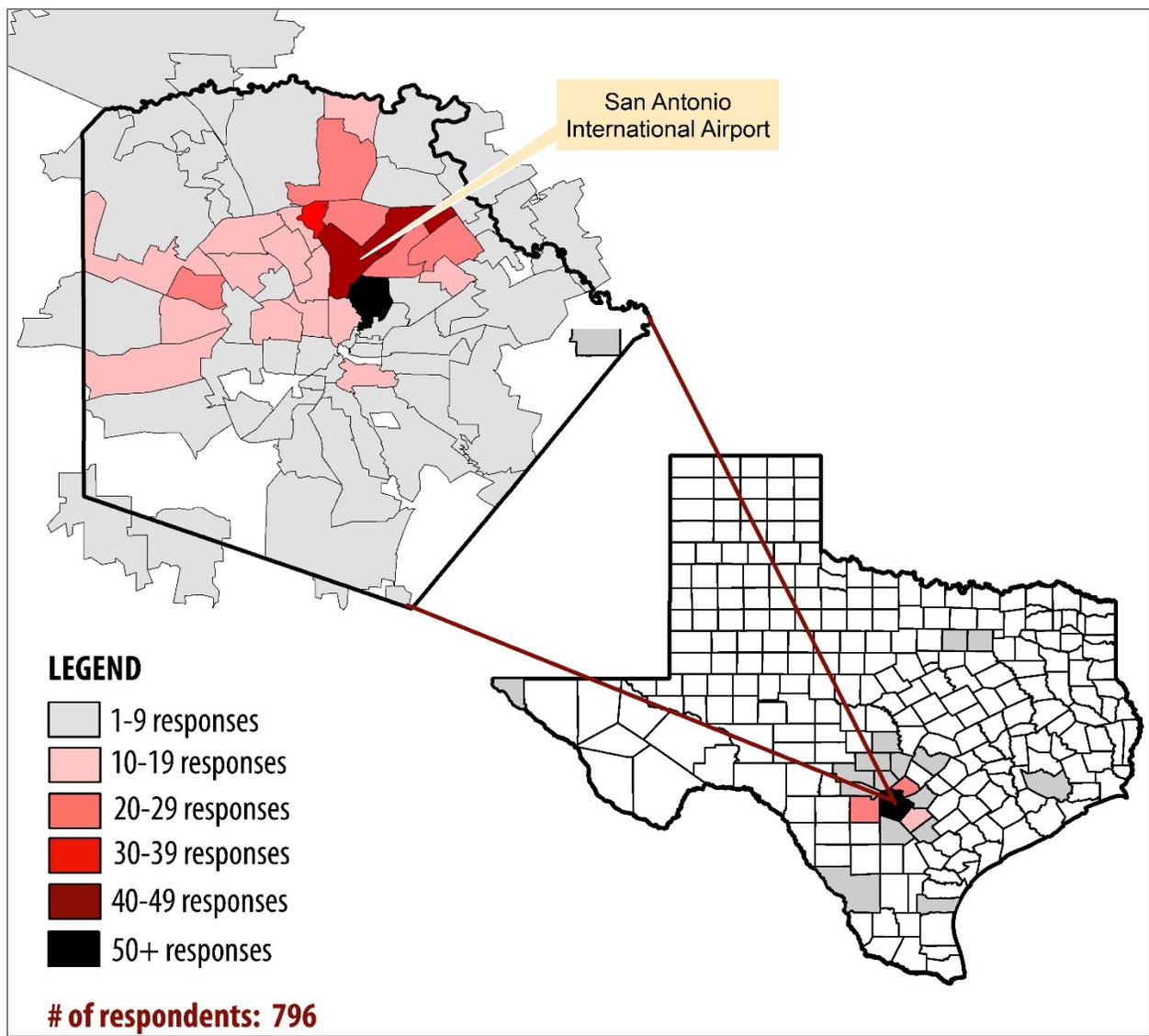
Similar to the previous question, this business-travel related question helps the planning team have a statistical foundation regarding business travelers and helps the team prepare the kind of information that stakeholders – both travelers and non-travelers – need in order to be informed about the Strategic Development Plan.

The largest percentage of respondents (approximately 36 percent) do not travel for business reasons. Approximately 23 percent travel between two and five times each year, while over ten percent travel either once a year (11.5 percent) or less than once a year (13.3 percent).



In what zip/postal code is your home located?

Approximately 95 percent of respondents live in Bexar County. Of the Bexar County respondents, approximately 20 percent reside in the zip code 78209, which is located immediately south of the San Antonio International Airport. Approximately 33 percent of all respondents reside in zip codes within and immediately adjacent to the San Antonio International Airport (78209, 78216, 78217, and 78247). Counties outside of Bexar County that had the highest representation were Comal and Medina counties (21 respondents, each). There were also 12 out-of-state respondents, including three respondents from North Carolina, and one respondent from each of the following states: Arizona, California, Florida, Kentucky, Massachusetts, Michigan, New Jersey, South Carolina, and Utah (*the out-of-state respondents are not depicted on the below graphic*).



Comments/suggestions for the Strategic Development Plan team

The comments and suggestions provided will be used to inform Phase 2 of the Strategic Development Plan. A total of 356 people provided comments to this question. A representative sample of the feedback received is depicted below and a complete listing of comments is included in **Appendix A, Table A-2**.

“

“I THINK OUR AIRPORT IS **ONE OF THE BEST**”

“SO FAR **LOOKS VERY GOOD** STRATEGIC DEVELOPMENT PLAN”

“**BUILD**, THEY WILL COME”

“FUNDING FOR **NOISE ABATEMENT**”

“GET **CHICK-FIL-A** BACK!”

“SHARE THE **AIR TRAFFIC**”

“**PLAYGROUND**”

“INVOLVE **NEIGHBORHOOD**”

“ARCHITECTURALLY **BEAUTIFUL**”

“I THINK THE **LONG RUNWAY** IDEA IS GENIUS”

“**MORE PLACES TO EAT!!**”

“**MORE SHUTTLES** FOR PARKING LONG-TERM/ SHORT-TERM”

“WOULD LOVE **AIRLINE/ PRIORITY PASS LOUNGES**”

“KEEP AIRPORT **SMALL** LIKE MY CITY!”

“EASY TO USE **AIRLINE APP**”

“**MORE NON-STOP, INTERNATIONALS**”

“**MORE SEATS IN TERMINALS**”

“HOW CAN I **LEARN MORE?**”

“IMPROVEMENT OF **DROP OFF AND PICK UP CONGESTION**”

“KEEP **RUNWAY 4/22** OPEN”

“**HIGH RISE HOTEL** CONNECTED TO THE AIRPORT WOULD BE FANTASTIC!”

“**NOISE REDUCTION STRATEGIES**”

“SA AIRPORT IS SO **EASY TO USE AS IS**”

“**MODERNIZATION**”

“**DISABILITY ACCESSIBILITY** IS AN ABSOLUTE MUST”

“SHOULD USE A **GREEN ROOFTOP**”

“BUILD **PARALLEL RUNWAY**”

“**MORE LATE-NIGHT FOOD** OPTIONS”

“HOW ABOUT **CONNECTING THE TWO TERMINALS!**”

”

Please provide your email address if you would like to receive the results from this survey and information about how your feedback will be used.

In order to continue to communicate with people who are interested in the Strategic Development Plan, people were asked for their email addresses. This list of stakeholders is used to communicate about upcoming meetings and events and provide information and updates about the plan.

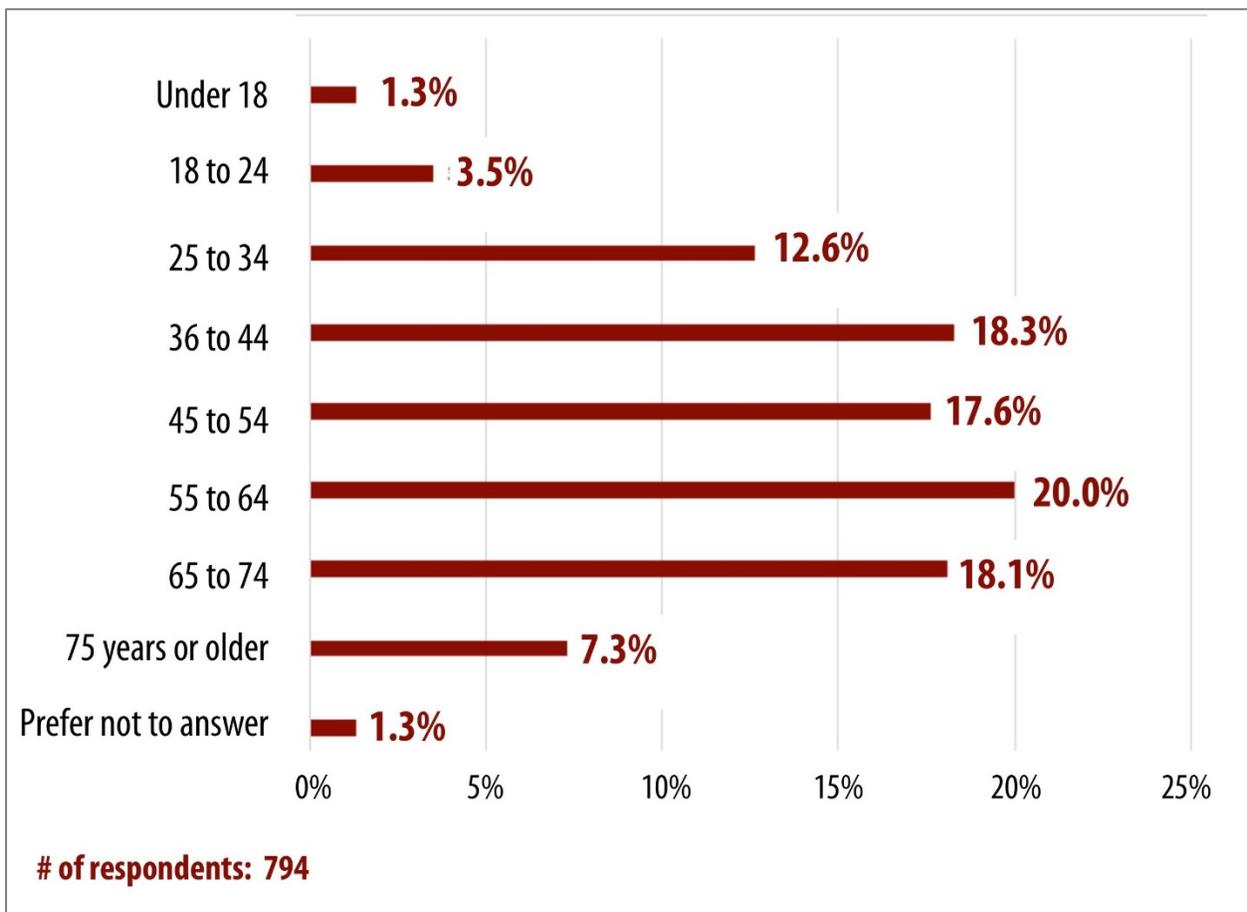
As part of this survey, 409 people provided an email address to receive project updates.

GENERAL DEMOGRAPHIC INFORMATION OF SURVEY RESPONDENTS

The following questions were designed to gather demographic information of survey respondents and fulfill the City of San Antonio requirement to gather this type of information in their surveys. This assures that public input, including differing viewpoints, is reflected and appropriately considered in the decision-making process in order to improve all functions of City government and its programs, policies, and ordinances.

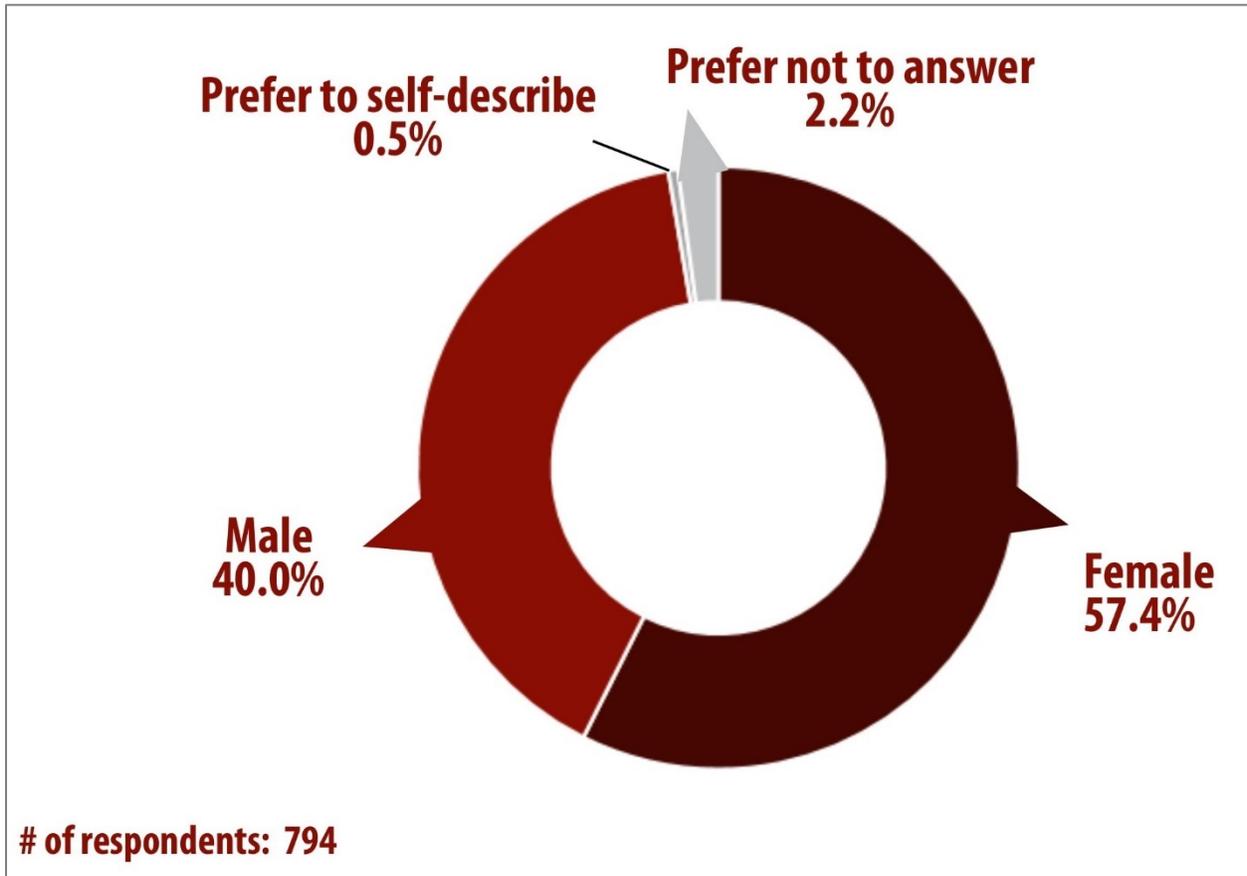
What is your age?

Nearly 74 percent of survey respondents were between the ages of 36 and 74, with the largest age group representation for individuals between the ages of 55 and 64 (20 percent). Individuals that are 24 years old or younger represented 4.8 percent of respondents.



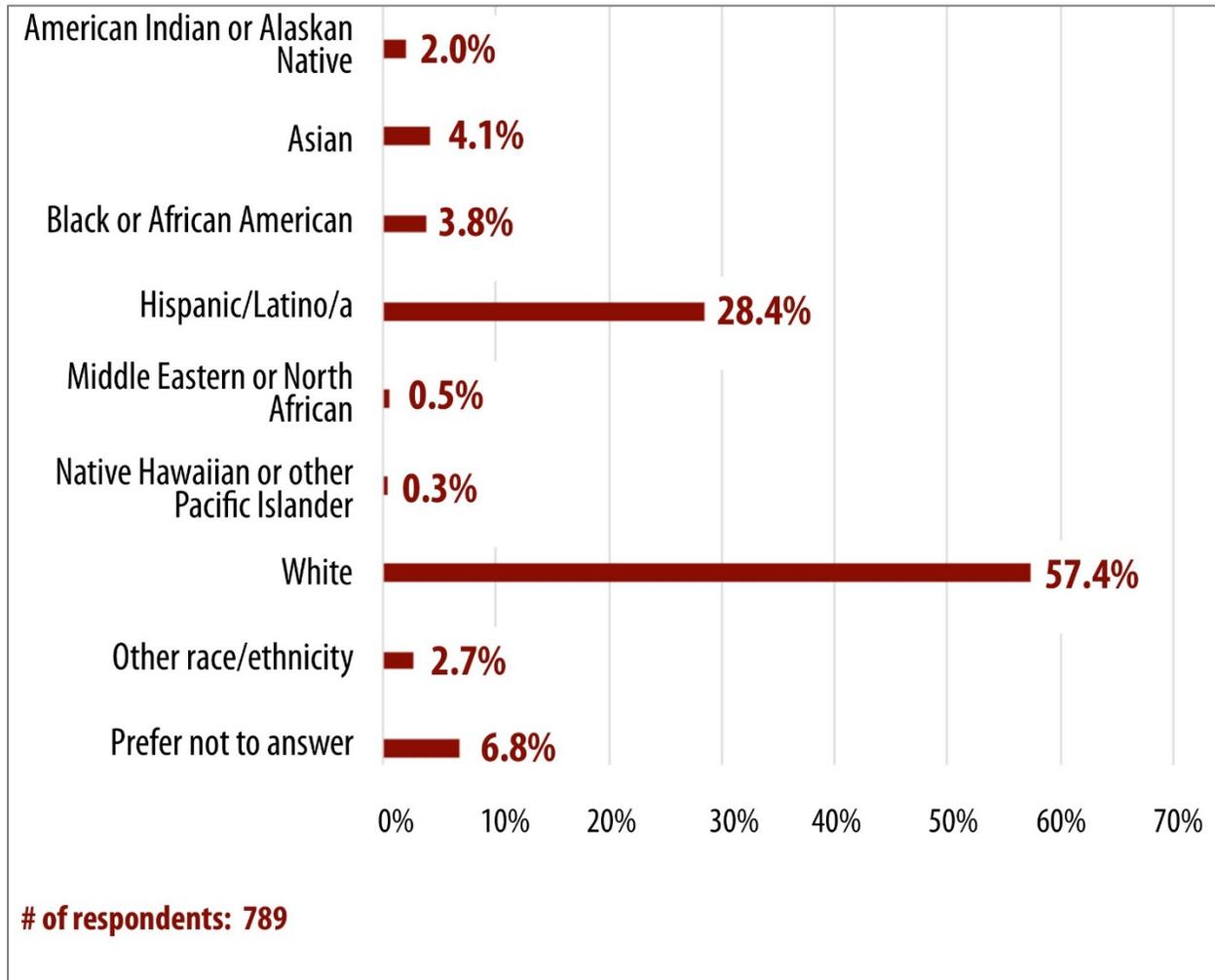
What is your gender?

More females (57 percent) completed the survey than males (40 percent). Less than three percent of respondents said they prefer to self-describe (0.5 percent) or not answer this question (2.2 percent).



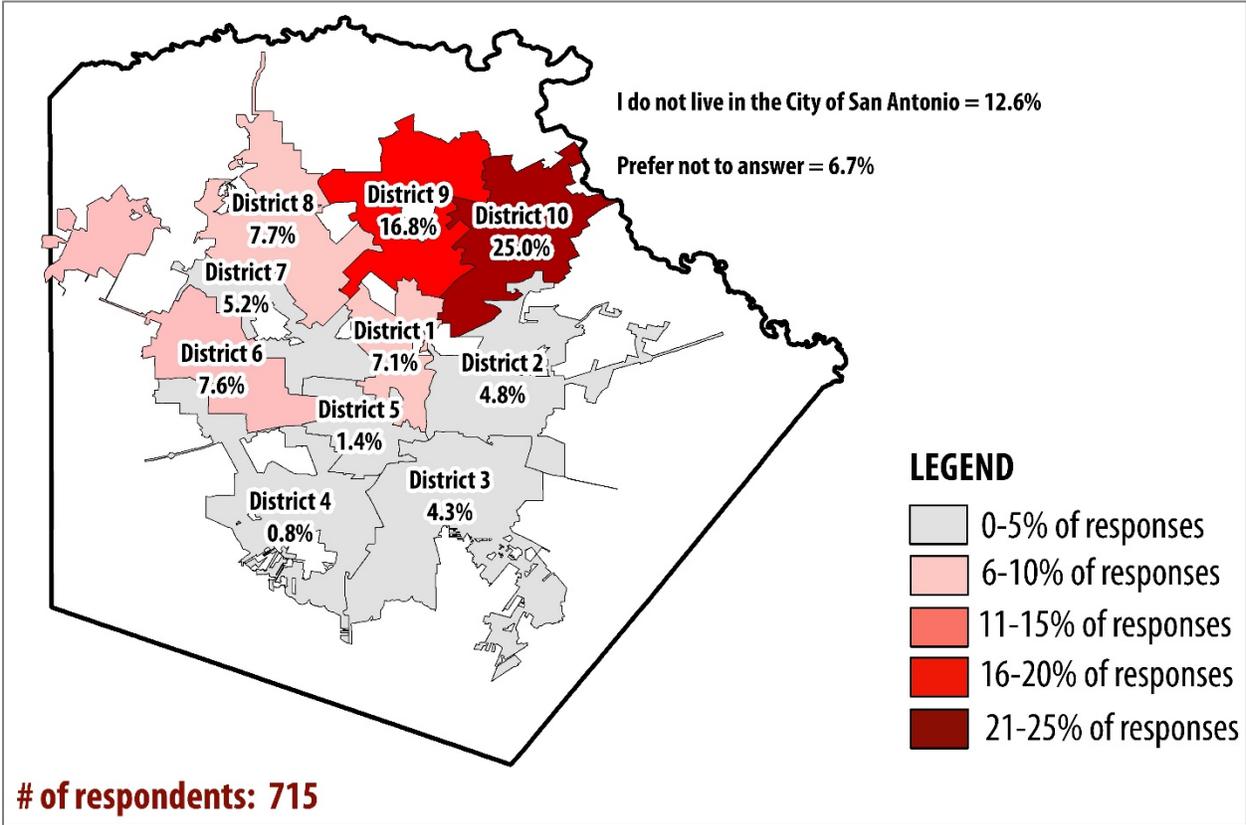
Which race/ethnicity best describes you?

For this question, respondents could select as many races/ethnicities that applied. Over half of survey respondents (57.4 percent) are white, while over a quarter (28.4 percent) are Hispanic or Latino/a; these two races/ethnicities represented the majority (85.8 percent) of all survey respondents.



City of San Antonio Council District

Approximately 25 percent of respondents reside in City Council District 10, followed by approximately 17 percent in District 9; these two districts combined represent almost half (approximately 42 percent) of the survey respondents and include residents in the Northeast side of San Antonio. Council Districts 4 and 5, which are located in central and southcentral San Antonio, had the lowest representation in the survey, representing less than two percent of respondents, each. Approximately 13 percent do not live within the City of San Antonio.



KEY TAKEAWAYS

- ❖ Respondents said the three most important airport amenities are **free airport-provided Wi-Fi, parking convenience, and charging stations for electronic devices.**
- ❖ Other amenities that were ranked high as being important to respondents are an **indoor seating area, wheelchairs, rental car location, and fast food restaurants.**
- ❖ The majority of respondents travel for **personal reasons between two and five times** a year, and **do not travel for business reasons.**
- ❖ Nearly all (95 percent) of respondents are **residents of Bexar County**, and one-third reside in **zip codes within or adjacent to the San Antonio International Airport.**
- ❖ The majority of respondents are between the **ages of 36 and 74**, are **female** and **white**, and reside in either the **northeastern areas of San Antonio** or **outside city limits.**

APPENDIX A – COMMENT MATRICES

How important are these airport amenities to you?

A summary of all amenities mentioned by survey respondents in the “other” category for this question is provided in **Table A-1**. The comments included in the below table are not edited and are included verbatim as written by the commenter.

Table A-1: List of Other Amenities

#	Comment
1	¡Transporte público rápido y eficiente! <i>English translation: Fast and efficient public transport!</i>
2	Personas bilinguas <i>English translation: Bilingual people</i>
3	Airport security
4	Parking; security; pick-up area
5	Money
6	Nursing station
7	Larger security gates; more gates; more direct/international flights
8	Valet parking
9	Airline club!
10	Passport office
11	Golf carts for long term parking; garage
12	Restroom; handicap restroom
13	Lost child center
14	Recycle bins; fruit and veggie vendor
15	Museum
16	Fast vs. slow walkers; SA culture; laying areas for delays
17	Economical restaurants (not too pricy)
18	More plug in lights everywhere
19	Moving escalators like Denver; shuttles (inside) for walks from one end to the other.
20	Directors; location sharing app; more waiting room
21	Directors; location sharing app; waiting room
22	VIA access; Air site concourse connections; bike parking
23	No aggressive security
24	Mini hotel pods; underground bus service
25	Rental car location off-site
26	Gym
27	Breast feeding area
28	Indoor observation deck; indoor garden; breast feeding station
29	Large stalls in restrooms (luggage)
30	Signs, directional; diversions while waiting for flight
31	Ambassadors
32	Starbucks; large bathrooms
33	Starbucks; Large bathrooms
34	Starbucks; Large Bathrooms
35	TSA WWP Check

#	Comment
36	Bigger restrooms
37	directional signage
38	re-engage 2014 NEM. Map sound exposure. FAA- window/doors prog. *Closing 4-22 runway will increase noise over our vicinity. Don't close 4-22.
39	noise, land value, quality of home life, impact on our neighborhood
40	large screen TV
41	HUB for airlines; more direct flights
42	Restaurant with observation deck
43	Ease of drop off/pick up.
44	transit pick up / drop off
45	Please focus on people's NEEDS. Please consider using solar energy for new developments.
46	Long term parking shuttle from upper deck to elevator so you would not have to walk 3/4 mile to your car.
47	It's very important to me that the city doesn't too much money and that they keep the noise down.
48	golf cart shuttle from parking to terminal and within terminal itself
49	Keep the place clean and information signs frequent and clear.
50	Noise abatement funded for those on the flight path.
51	Is the outdoor stuff before or after security? Why do luggage carts have to be rental...can't they be free?
52	The Cell Lot is extremely important
53	At least one adult changing table for the disabled.
54	Healthy food
55	clearly marked/visible signs/directions
56	Better located & more handicap parking spaces
57	Provide MORE direct flights to NYC, PHL, SFO
58	Direct Flights! Becoming cheaper to drive to Austin and fly from there.
59	A gym for passengers to use when flights are delayed. Also a chair massage and/or nail salon for the same reason.
60	Valet parking individual newsstand.
61	Move to new location and spend the money building a state of the art location with all of these amenities and more!
62	More gates, more terminal space at the gates. Longer runways for larger planes for overseas flights. More non stop destinations both national and international. IE Boston, London, Panama City, Toronto, Leon, Washington National, Sacramento, Indianapolis, Cincinnati.
63	Fully support outdoor observation for general public as well, not just passengers
64	Easy-to-follow signage for when exiting airport. ALWAYS get lost and only live a few miles away
65	Business center, restaurant outside security both are very important
66	more long-term parking
67	HEALTHY food.
68	Chapel/quiet area
69	Lactation Room

#	Comment
70	DO NOT INTERFERE WITH THE GREENWAY. NO CREEK RELOCATION.
71	Water fountains that accommodate reusable water bottles. Keep cell phone waiting lot, or possibly expand. People movers if terminals significantly expand.
72	Noise abatement increase for surrounding areas outside the airport!
73	Televisions in waiting areas that do not force you to watch CNN. Electric plugs on each chair in waiting areas to charge phones.
74	Restaurants on non-secured side!
75	make sure all amenities are open 7 days a week
76	signage telling people where car rentals are located
77	Clean Restrooms
78	Sufficient police oversight needed for inner curb, outer curb and traffic control airport property wide.
79	Really wish there was at least one location to get something to eat on the public side of the terminals. Very inconvenient to not have a place to get a bite to eat while awaiting incoming flights.
80	Chick-Fil-A would be awesome.
81	Bigger terminals!!!!
82	There needs to be clean, well maintained spaces and things to do and sit while you wait.
83	Chick-fi-la
84	Good signage to Uber Lyft and VIA bus
85	Pick up waiting area
86	A chick fil a
87	getting to both terminals without passing through TSA again. extremely important
88	Shopping - local and national businesses are extremely important.
89	I want a Chick-Fil-A in the airport.
90	Restaurants open seven days a week. Clean tables (wiped down, sanitized) in food area.
91	Interactive art would be very valuable. For example, Detroit airport's Motown tribute. Give me art that I don't have to stop to enjoy, but art that enriches my journey without effort from me. It needs to encapsulate me, rather than require me to stop my rush to my gate.
92	Early morning coffee!
93	Chick-fil-a
94	Restaurants should be open 7 days a week.
95	Disability accessibility
96	Information regarding local cultural institutions and museums like the San Antonio African American Community Archive and Museum (SAAACAM)
97	Electronic charging in all seating areas
98	Rental resting stations, where stranded and long layover customers can rest and relax.
99	Fast TSA lines
100	Connecting the two terminals!
101	Official and Sanctioned spotters area
102	Clean, MODERN restrooms
103	need Charley's grilled subs in Terminal A
104	Your Parking is a hassle! No help. No parking! No guidance. I travel every week and it's always a challenge!

#	Comment
105	Keeping airport the noise down over my neighborhood... extremely important!
106	Skycaps, please!
107	Keep runway 22 open to minimize air traffic over Alamo heights/Northwood/Olmos park
108	Bring back McDonalds
109	Chick fil a
110	I am very concerned about the 4/22 runway and want it to stay open. There is a lot of air traffic over my neighborhood already. I don't want to see more. It will drop my property values and ruin my neighborhood.
111	Under Restaurants.. Chic Fila is great/fair priced, even if they're not open on Sundays
112	Efficient check in and security processes
113	Do not close runway 4/22
114	Need a chick-fil-la
115	Curbside Sky caps and check in; Efficient security checks/lines; clean restrooms/common areas; courtesy phones
116	Don't close the 4-22 runway.
117	Love the location of current airport; like being able to come in, drop off, easy access.
118	I have lived in the Alamo Heights area for the last 40 years. I am now retired, and I do not want to see my property values go down from having more airplane traffic go over my neighborhood. Please do not close the 4/22 runway.
119	Good fast food including outstanding service like Chick Fil A!!!!
120	Please do not close the 4/22 runway. Protect the Northwood /Oakpark area. Please study the noise in this area again. There is already a lot of airplane traffic.
121	more food choices would be great....love Vino Volo and I believe Chick Fil A would have been a terrific addition
122	Concern about noise for local residents
123	Relief area for pets
124	Airport NOISE for NEIGHBORS IN the COMPLETE NORTHWOOD neighborhood.
125	Test- should I type how important this is?

Comments/suggestions for the Strategic Development Plan team

Other comments and suggestions provided by survey respondents under this open-response question is provided in **Table A-2**. The comments included in the below table are not edited and are included verbatim as written by the commenter.

Table A-2: Comments/Suggestions

#	Comment
1	<p>Deben tomar en cuenta que cada que pasa un avión encima de mi casa mi señal de tv falla, eso es un inconveniente ya que está pasando mas seguido y si el tráfico aéreo va a aumentar va a ser peor, tengo antena no tengo cable.</p> <p><i>English translation: They must take into account that every time an airplane passes over my house my TV signal fails, that is a drawback since it is happening more often and if the air traffic is going to increase it is going to be worse, I have an antenna and I do not have a cable.</i></p>
2	<p>El plan estratégico no contempla el cambio climático (ni futuro ni actual) y su impacto sobre el "crecimiento económico". El CAAP, recientemente adoptado por el consejo de la ciudad, prioriza las reducciones en emisiones de gases de efecto invernadero provenientes del sector de transporte. Este plan de desarrollo del aeropuerto al parecer no tiene nada que ver con el planeamiento climático y no contempla ninguna contingencia ambiental por la cual las operaciones del aeropuerto posiblemente se verían afectadas. No podemos actuar como si fuéramos ignorantes de los pronósticos de severos cambios en el clima desde ahora en adelante. Si van a hacer un plan con predicciones económicas bastante optimistas, por favor sean un poco honestos y díganos la verde acerca del cambio climático.</p> <p><i>English translation: The strategic plan does not consider climate change (neither future nor current) and its impact on "economic growth". The CAAP, recently adopted by the city council, prioritizes reductions in greenhouse gas emissions from the transportation sector. This airport development plan appears to have nothing to do with climate planning and does not contemplate any environmental contingencies by which airport operations could possibly be affected. We cannot act as if we were ignorant of the forecasts of severe changes in the climate from now on. If you are going to make a plan with pretty optimistic economic predictions, please be a little honest and tell us about climate change.</i></p>
3	<p>Noise is too loud. Live on Eastley Dr.</p>
4	<p>es muy importante todo lo propuesto</p> <p><i>English translation: everything proposed is very important</i></p>
5	<p>Please develop a Spanish speaking roaming around airport for visitors and citizens traveling or arriving. Thank you/</p>
6	<p>I think our airport is one of the best</p>
7	<p>Need more direct flights. I am having to drive to Austin more and more to accommodate my flight needs</p>
8	<p>Airline noise will become unbearable. No room for future growth. Could be relocated to a place that would stimulate growth</p>

#	Comment
9	Major HUB. More airplanes/other destination. More packing/services for seniors/disabled. Play area for children. Look at other airports/Denver
10	Better food options and restaurants that stay open later; nursing station for families! Faster checked baggage - always have to wait 20+ minutes in baggage claim for bags to start coming out.
11	We must add more international and direct flights to stay competitive and attract large businesses to make San Antonio their home.
12	So far looks very good strategic development plan
13	Build, they will come
14	You better hurry the earth will end in 11 years
15	Keep up the good work.
16	More/better transportation from parking lots. Cheaper rates for long term parking. Better security/cameras and personnel.
17	Funding for noise abatement. Windows. Add Whataburger. Convenient Starbucks
18	Get chick-fil-a back!
19	Share the air traffic. Don't screw any one area.
20	Early and late hours of take offs and landings. Noise
21	Involve neighborhood
22	FAA regulations
23	We need an expansion of the airport that we can offer more flights to more locations. I shouldn't have to look at flying out of Austin or Houston when I live in a metro area with a population of over 2 million people.
24	Include this area for window replacement (631 Strinep)
25	Noise abatement & windows
26	Architecturally beautiful
27	After hours fight airport looks closed. Should be welcoming
28	It's important to consider toxicity and pollution in the new expansion. What products are organic, natural and safe? How can the city airport support their communities by buying and diverging local, empowering local, etc. How can we support the environment in this expansion? How can we use as many natural materials as possible? Create organic indoor environments for well-being? Travel can take a toll on health. If the airport can have more natural inspired environments, I believe it would help with passenger stress.
29	I think the long runway idea is genius.
30	To reduce overall cost streamline plan to prioritize epidote travelers from airport to surrounding businesses. Couple with plan for additional transportation for tourists from downtown area.
31	Currency exchange. Lounge chairs for long lay overs. Massage services
32	Playground
33	Pet playground
34	Would love airline/priority pass lounges
35	Keep airport small like my city! I don't want a big airport that is only a business.
36	Window help! Flight plan needs some studies in areas near bitter/281
37	Coming together of cultures, languages and all things/people (international)
38	I love CONRAC
39	More shuttles for parking long term/short term

#	Comment
40	Having more water stations to encourage people to bring reusable bottles.
41	Airline app for phone (location family sharing)
42	Easy to use airline app
43	How can I learn more?
44	Separate drop off location clear away from the pickup location. Traffic confusion and congestion is bad.
45	Austin increased its Metro #20 frequency to (usually) every 15 minutes. That is the bus route that connects downtown Austin & ABIA. San Antonio should do the same with VIA Route #5.
46	More airline service options. Better parking
47	New terminal should reflect SA character. Privacy dividers between urinals in men's restroom.
48	I'll fly out of Terminal B whenever possible. Quick, predictable, efficient. If you change A, look at these qualities. Parking in long term is couple and byzantine
49	Go big! City is severely outgrowing the airport
50	We are very concerned about noise over our home in Churchill estates, but excited about improving our airport
51	I get lost trying to get into terminals from parking garage. Signage
52	Re-evaluate noise exposure map. Level of annoyance (65 DNL)
53	Better pick up & drop off traffic flow
54	More non-stops, internationals
55	More seats in terminals
56	Send link to Louis Mitlyng
57	More international flights. Direct flights.
58	Provide noise treatment to residential homes as promised. Doctors recommend 8 hours of sleep and flight schedule over my home doesn't come close to allowing this. Need noise insulation
59	Great presentation!
60	Think big, long term, but don't leave the SA metro area
61	Outdoor areas seem less important as most would rather be inside due to heat/noise from planes.
62	Connection behind security between terminals; American flights in one terminal; indoor flights observation deck and garden/greenhouse
63	San Antonio is growing around the airport. One day a plane will have mechanical problems at takeoff or landing. What if that plane crashes into an office building, neighborhood, etc.
64	Note asthma in children from exhaust from planes. Cancer risk from jet fuel.
65	We do need to expand the San Antonio Airport for bigger and current model air transportation
66	Move airport outside 1604
67	Keep Spanish and English signs
68	Better place to leave or pick up people
69	Power restrictions 10p-6a
70	Limit pattern away from houses

#	Comment
71	Have for the last two years traveled back and forth to drop off and pick up my grandson who travels many times a year. To do this has been fairly easy, just wondering if possible to improve this
72	Less noise
73	Easy in out for handy cap people
74	Keep airport where it is
75	Having charging station/kiosk for electronics in a VERY NEEDED NECESSITY by a local small business
76	Nonstop international flights so we don't have to drive to Austin
77	Need renovation on outside building and chair for waiting pick up from family
78	Please make it easier and less congested to pick up and leave the airport
79	Observation deck. Decent food offerings outside of security
80	Kelly AFB
81	More direct flights
82	More direct flights
83	More direct flights
84	A area where kids and family has an area where kids can learn and play and see planes take off; airport meets Doseum meets restaurant
85	Consider homeowner affected by increased noise of airport expansion
86	Great job, airport is good
87	More places to eat!!
88	Install system of electric golf carts from long term parking to terminal. Better attention to signage in parking garage.
89	Keep San Antonio Airport
90	Keep up the TSA wounded warrior check
91	Bigger restrooms; cleaner restrooms; upgrade waiting areas
92	Fix bagged claim
93	Just maybe have more hygiene in whole
94	Make parking easier - direct traffic with police
95	Please give thought to neighborhood impact from increased noise due to runway changes. 402 Oak Glen was promised to be included in 10 yr. noise abatement plan - then removed. Now, our area needs to be re-considered. FAA (?) has broken its "promise" to help all impacted with this problem. Airline noise wakes me up in the wee hours.
96	We are young professionals who just bought a house in Deerfield. The airport noise was a huge consideration in the location of house we chose. Please do not significantly alter the runway locations because it would harm people who made choices based on current airport configuration.
97	<ul style="list-style-type: none"> - Need another runway to handle increased traffic - Outdoor observation area - Outdoor food trucks near terminal - Directional signage is critical
98	Ethically, reengage the 2014 NEM map noise exposure program. Push the map back out to the original footprint and put windows/doors back to houses that are affected by the noise.

#	Comment
99	Concern falls around impact of noise in my home. Currently have to pause phone conversation, TV, in house conversation when planes take off and land. Land value and quality of life is our main concern. 4-22 does not impact us nearly as much as L03 and needs to be kept and utilized.
100	More flights, more direct flights, better prices
101	More direct flights to major national and international destinations. Don't want to have to fly through Dallas to do so.
102	Concerned about noise pollution of jets over home - crosswind runway. Also concerned about any reconfiguring that would close Nakoma and force all traffic to Brook Hollow.
103	Plenty of room on Wetmore and lots of space between M7 and Wurzbach Parkway
104	1. Address new noise/increased noise 2. Close crosswinds runway 3. Access to 281 southbound from Wurzbach
105	Improvement of drop off and pick up congestion.
106	Please separate office center for printing copies or scan from souvenir shop. Both do not go together. Ground transportation needs VIA bus indication signage inside airport. Bus symbol needs to be bigger for ground transportation signage. VIA buses should be place in front and not in back.
107	Do not build encroaching Aquifer
108	Please do not expand air traffic at the current location. Move operations the south side.
109	Transit hub that ties in with Future transportation development
110	Add rocking chairs like charlottes airport. Helps to decrease stress. Outdoor observation area, maybe a fountain or water piece near the food court with elevated ceilings, the low ceilings in the terminal make it feel crowded and small. Also recommend changing the color scheme of the airport it feels very institutional, would love to see the airport reflect the city better with a water scheme and Spanish colonial architecture and more plants flowers and palm trees throughout. A tropical river water feel flow should be the goal here.
111	San Antonio does not need more pavement and this that make our city hotter, we have to start working with the science and reality of Climate Change please follow the science and metrics of our Climate Action Plan and if the airport does not have any in the CAP set out for them be leaders and set a high standard.
112	Make improvements to the pick up and drop off area, esp where Uber picks up. Signage is terrible.
113	need more attractions. we need more tourism and continue nourishing culture
114	Not one question related to general aviation. Why? More GA hangars are needed at KSAT.
115	One of the most important things is navigating the parking, drop off and pick up areas, so keep working on making that as easy to figure out as possible!
116	Build new air terminals on north side of airport, use old sections for security and luggage drop off. Take tram around to new terminals. Extend runway parallel to Wetmore road so larger planes can land.
117	Better sit down restaurants with San Antonio flavor. Seating can be challenge sometimes depending on how busy the airport is. Please keep a bookstore!
118	High rise hotel connected to the airport would be fantastic!
119	Get more involved with the community. Perception. Perception. Perception....

#	Comment
120	Rebuild modern 21st century terminals for SAT to rival the top airports of the world. Look at airports such as Changi Airport, Singapore, Adolfo Suárez Madrid-Barajas Airport, Spain, and Dubai Airport, UAE for inspiration.
121	Please don't allow any expansion to involve the demolition of Salado Creek within airport boundaries. It's one of only 2 major creek greenways in SA.
122	it's sad that AUS often has far better flight options and prices than SAT offers
123	Would love to have more direct flights to domestic and Mexico, and some European destinations.
124	More direct flights. More International flights. More cost competitive with Austin
125	Please add retired pilot Pat Garrison to the team.
126	Over-emphasize signage for both the entry/drive into airport and while in the airport. As a traveler to other cities, it's frustrating when it is unclear where to go (driving into the airport, walking to gates, to baggage claim, to rental cars/transportation, etc.). Also, need plenty of seating at the gates and plenty of space for passengers to stand while boarding plane WITHOUT blocking the paths of other passengers walking to other gates.
127	Consider nearby neighborhoods and the impact changes to the airport make on them.
128	Keep the airplane noise and area traffic to a minimum.
129	Sound/noise level important as I live just north of the airport. Devices recording noise level should be placed in strategic locations - not where placed in past unless that spot would be strategic.
130	keep runway 4/22 open
131	Noise reduction. I live in Northwood/Oakpark
132	Having perpendicular runways is very important for Texas weather changes. I live by the airport for easy access. (I used to work there.)
133	Noise reduction strategies
134	Do not add a runway, it will hurt my home value
135	I think we need to think about gate leases and not get tied down by SWAirlines and be their 'subhub' and we need to get Lufthansa to fly Airbus 330s for direct flights to Boston and Amsterdam.
136	When will there be airport planning meetings in locations near the airport
137	Love the idea of a completely new, midfield airport. Incorporate local art, local restaurants/bars and live music. Create a true gateway to the city and more economic development.
138	More flights leaving for other parts of the USA are needed.
139	Drop-off and pick-up is a congested mess at certain times. Trying to get to the curb for drop-off (upper level) and pick-up (lower level) is difficult and dangerous. Also, the island for ride share is nice, however, traffic for pick-up and exiting the airport has to stop for the rideshare folks to cross to the island. An overhead skywalk would alleviate some of the congestion and improve the traffic flow on the lower level. Seattle airport has a nice set-up you might want to investigate.
140	You must come up with a financial plan that quietens either the jets or insulates our homes that are on the flight path. We can see the rivets on the airplane's wings, but we are told "we are not in the flight path." That is a load of poop administered by those who DON'T live on the flight path.
141	Weather is too hot in SA for outdoor seating. We need more designated quite spaces in our airports.

#	Comment
142	More and roomier seating at the gates would be nice. Otherwise, I'm fine with airport as is...not too big. Good stuff: Recycling bins. The water bottle refill station. Paper towels need to be an option in the restrooms...I have contact lenses to get in/out and need towels. NO MUSIC! Unless you're going to play MY kind of music.
143	I love that the SA airport supports local restaurants, cool art pieces, great parking, short concourses, and is always clean and welcoming.
144	Please quit being politically influenced by Nelson Wolfe. Chic fil a is a very successful business. They should be on the food court list.
145	Particular attention to the convince and spaciousness of vehicular access to departure and arrival terminal traffic is imperative.
146	Need a new Airport with 2 main runways SAT will not be able to expand. If airport is move maybe having a direct train. However SAT was build and it's on a very good location from Downtown however they way the city is developing we need to think of safety around the airport.
147	Universal design for the disabled and seniors! I am on the Parent advisory board for Bexar County. Adults and Seniors with disabilities.
148	More direct flights, I am currently driving to Bergstorm several times a year to pick up my daughter who attends Oregon State. Direct flight from Portland and cheaper than SA International. I read somewhere at least 10% of Bergstorm arrival and departure is from SA.
149	SA airport is so easy to use as is.
150	Chick-Fil-Lay ban was a mistake. I know lots of people that now just wait to eat at the next airport when traveling. Silly. Makes us (SA) look petty. New parking garage is great! Glad to see recent upgrades. Impressed by military displays. TSA agents always seem pleasant--they represent the entire city so it is a great thing.
151	Art and environment 'things' represent our city's culture and are welcoming features. Colorful displays, feature walls, observation deck, garden outdoor space to access or just view from the corridors, local cultural displays all grab people's interest, whether they are arriving in San Antonio to visit, or even if this is a stop-over for a connecting flight. This is an amazing city- sell it immediately when folks approach the tarmac from the air!
152	Better located & more handicap parking spots
153	Provide more direct flights to East and West coast cities!!!!!!
154	Please have more direct flights to the east coast.
155	Non stop to Boston!
156	Our airport is way behind cities much smaller then ours. Example: Austin, Sacramento, Portland.
157	Biggest problem is too few gates and not enough competition for direct routes to destinations. And there are too few direct routes. For a city this size we are underserved as far as direct routes are concerned. Austin being a smaller city has more direct domestic routes and even direct flights to Europe.
158	More non stop flights to new locations please!
159	Add valet parking and restaurant that have computerized ordering for quick service as other airports do.
160	The noise level is crazy loud and More frequent over my neighborhood. I've been told that it's due to increase in deliveries. These are high dollar homes where we pay very high taxes. The plan to expand the existing airport by adding a new parallel runway, will

#	Comment
	make it even more unbearable and continue to make our property values go down. Please spend the money on a long term plan and build at a new location.
161	Austin has stolen passengers from San Antonio with better facilities, better food and entertainment, able to accommodate long haul flights, and to my knowledge, better incentives to airlines to entice service. I think cheaper landing fees and ticket prices as a whole.
162	Am worried about increased aircraft noise as expansion efforts move forward. Already bad enough and my house does not qualify for noise-abatement windows
163	Accessible and reasonable pickup/dropoff ability. Airport Police currently extremely inflexible for anything other than momentary standing/waiting. I understand the security concern, but a little flexibility is greatly appreciated.
164	Limit the hours in which airlines can operate. Too many residents are impacted by airport noise. It is not reasonable to think the current location can provide safe travel for the region.
165	Would be good to reduce congestion in Terminal A. Gets way too crowded on busy flight days and it's difficult to move the length of the terminal.
166	more direct flights from Cleveland to San Antonio, TX. Direct flights to Hawaii
167	Please do not make me drive up 281 or I-35 to get to the airport. There is nothing wrong with the current airport. It's just the right size with enough flights to get where you want to go without being such a hassle as bigger airports are.
168	Keeping the airport contemporary and up-to-date is very important for the city. Soaring ceiling with lots of space make the city seem more "with-it".
169	We don't need a new airport. We need a fully staffed airport. I really don't appreciate not being able to use TSA precheck because of staffing issues.
170	One terminal for just South West Airlines.
171	Are you looking for citizens to be on the board? I would like to be considered - Kent Mantle - 210-287-4355
172	I would really like to eat in a Chick-fil-A in the airport.
173	For those of us in your flight path, you need to provide noise abatement for our homes. Not just a few streets. I read about Whataburger being a place, I vote for that and think it's great. Not Chick Fil A. They are not open every day.
174	Concern for noise levels with increased airport use and plans to mitigate that for homes on the flight path (both take off and landing)
175	NA
176	Consider pickup and drop off traffic to be a top priority, the current situation is extremely stressful.
177	Chick-fil-A should be included!
178	Along with number of flights, direct flights, etc., appearance is critical. This is the face of the city to many people.
179	Involve air traffic control in the planning. We know what the actual airport needs and many of us have worked at other airport across the country
180	Have meter data readily available through 3rd party. Do not mess with Salado Creek (no "form of creek relocation"). Commit to green infrastructure. SAT is the number one producer of 5 types of pollution. Start mitigating it.
181	Remove if possible that loud older jets that fly out to the north over neighborhoods
182	Baggage Claim should be in the same terminal as plane's arrival

#	Comment
183	Lengthen the runways and get more international flights in here! Driving to Austin because a flight to London is \$300 cheaper shouldn't have to happen in the 7th largest city
184	I would like to see more direct flights to and from Boston, NY, and DC. I want to keep the flight paths contained though, so as to keep the noise reasonable, so nothing too crazy
185	Increase noise abatement for areas outside the airport. It has been years since this was considered and implemented and airplanes have gotten larger, noisier and more daily flights since this was done last time, years and years ago.
186	More nonstop flights. Solve the Chick Fil A controversy; I hear about it all over the country.
187	Better and more economical flight connections. Better flights into Central & South America, and to Asia.
188	Access from the terminals to long term parking must be improved. Currently 4 different floor changes via distinct stairs/elevators/escalators are required to get from parking to the departure gates. This situation is not acceptable for local airport users.
189	Moving sidewalks are nice. I would like to see reasonably priced food and drinks offered and not price gouging since they have a hostage type traveling customer base. Don't get so greedy with parking fees and rates on things that you have control over. It's bad enough with the airlines charging for every little thing such as a suitcase. It's gotten to where it's not even fun to fly anymore. Let's not add to the chaos by spending on unnecessary things. Let the art be donated or sponsored and rotated. Contests that open up competition that promote the San Antonio spirit and history. Music from local school concert, marching, and mariachi bands. Take the opportunity to capitalize on what San Antonio is famous for and stop trying to be like New York or Los Angeles.
190	Common Sense
191	Leave space, or plan for ground transportation besides automobiles. Design things so that the default is not automobiles.
192	Develop the plan to focus on improving efficiencies for travelling passengers (faster/more security check points; ease of finding/getting to gates; comfortable and more seating at the gates; restaurant choices; better access to parking areas; reduce parking fees; etc.) and not spend time/resources on non-necessities like public art and ultra high end looking construction. We want the airport too look nice, represent San Antonio, and be inviting, but costs can be reduced by being prudent and focusing the effort on the "need to haves" and not the "nice to haves."
193	Get it done and quit having meetings
194	An indoor GPS map that is interactive will help my teenagers when they start flying. They don't use the kiosks and are too conservative to ask the info boots. Something that has Geographic Information in an app or website.
195	European destinations are not necessary for the travelers of San Antonio. Most colleagues of mine who travel like going out of SA because it's quick, amenities are clean and easy and it's a small town feel. Quit trying to compete with Austin to see who flies the furthest and focus on what SA can be known for...cheap flights and great hospitality.
196	None
197	SAT is growing exponentially. We must consider security as much a priority as do airports in cities such as NY! The airport police presence should be increased!

#	Comment
198	Keep in mind that customer service is key. I've honestly never had a bad experience at San Antonio international.
199	Give the people Chick-Fil-A
200	Better nonstop flights to better locations. London. Paris. Italy. Boston.
201	Add a CHICK FIL A restaurant!!
202	Focus on expanding the size of the terminals. It feels like a regional airport versus an international airport. It's embarrassing since we are the 7th largest city in the United States.
203	Everyone is now using Austin airport. Cheaper fares, more flights, more non-stops. Residents bypass SA airport all together. Where I work our guest visitors have to cut conferences short because there's only one flight out for that day. Now I understand why AT&T left for Dallas.
204	Need good connection using transit to city areas
205	Picking up passenger area is not easy or police friendly at all!! Officers are VERY rude. It's confusing, frustrating and not accommodating
206	JetBlue
207	You have got to provide drastic improvements for the disabled who cannot lift their luggage out of their cars and into the airport! There is no one to help us get our luggage off the conveyor belt. The Ticket sales agents and most of the airport staff express frustration that we need some help. And we can search for an hour, all around but there is no one or location offered.
208	More direct flights.
209	make it more practical. Make it more like Austin. Going between terminals should be seamless, not having to go through tsa again. Or just make it one terminal. An AA Admirals club would be great. Austin has flights to Europe. Why can't we? Make it more attractive for airlines to want to do business here.
210	More non stop flight going West. San Antonio people should not have to drive to Austin for better non stop choices.
211	I do not travel by airplane because my children do not like the lack of playground and child friendly amenities. My youngest is autistic and the excessive noise doesn't help him. I would like accommodations that could facilitate traveling with him such family restrooms. Even just having an area separated from the departing areas could help.
212	Convenient items that are highly needed are very important. Places for family's to occupy children, charging stations, quick food and places to buy items you forgot. Parking and ease of rental cars. Those are items people need. Outdoor smoking is important to a large number of people. Ease of gate change is critical.
213	There needs to be more fast breakfast options. Like a Whataburger and Chick-fil-A
214	Please consider the people/traffic that have to pickup and drop off passengers. That's always a nightmare..
215	Shuttle from long term parking
216	Put a Chick-Fil-A in the airport, you made the citizens of this city look bad because you are bigoted against Christians.
217	Prioritize getting more direct and international flights please!
218	Consider building new terminal from scratch on north side of field without interruption to current operations.

#	Comment
219	Replace the nasty chairs in all the terminals along with actually cleaning the men's bathroom more often
220	More seating spaces in gate areas. Currently, not enough for all the flights scheduled
221	Actually listen to the voting public!!!
222	None
223	SAT's location in San Antonio is valuable because it allows you to reach any part of the city rapidly. No need for on-site hotels or more parking. With the increase of shared economies, consider the potential for use of funding for an enjoyable experience to and from flights. Make me want to share my experience with others and draw them into flying to-from-thru SAT. Keep up the great work!
224	Chick-fil-a would be great.
225	More airline connections
226	Restroom accommodations and cleanliness are almost always lacking in airports. I have Crohns and this has a huge impact on my air travel experiences.
227	Doing a great job! Love seeing the TSA dogs on board for security.
228	Our airport lags behind any major metropolitan airports. Not enough flights or terminals. SAT does not have a lounge.
229	Keep it nice, but low cost. Oh, and a Chic-fil-a would be a great addition.
230	Our airport should have the same big city-small town, welcoming vibe that San Antonio has. It's important to feature local art depicting what San Antonio means to the artists, especially considering San Antonio is the fastest growing city in the U.S. Our airports should feel warm & welcoming & Texan, just like SA.
231	Considering it is 100 degrees and up 90% of the year, I don't think anything outdoors would be worth the trouble.
232	This airport has way too much junk food in it and not enough sit down restaurants. There also needs to be a way to connect from one terminal to the other behind the gates
233	International flights to Europe.
234	Thank you very much for asking for the community's input!! I travel frequently for work and little things can go a long way when it comes to the stress of travel. I think people would enjoy more plants and greenery, easier onsite parking - right now it's faster and cheaper parking off site and using the shuttle, a place for children to play and burn off energy before flights - This is especially helpful when a flight is delayed, highlight local artists - maybe some sort of farmer's type market (This may sound silly but many tourists may purchase items on their way in and out - I would!), service type animals that help people relax and feel less anxiety while traveling - nothing brings a bunch of strangers together more than cute animals, I'm not sure of the demand here but I have always enjoyed airports that have massage/mani options. I'm not sure if this is possible but it would be nice to have all the food options in one central area instead of up and down the terminal - lots of people don't even realize the other choices available and end up eating the highly visible fast food options. At minimum, having a better restaurant/store directory right when you get through TSA would be helpful. I think we can all agree we need a larger Starbucks too, lol. Have you seen the line?! It's wild. And you can't go wrong with music! I had a friend visit the other day and she was very impressed with the German band she was greeted with at the airport. Thanks again!!
235	Modernization

#	Comment
236	Traffic is a problem from time to time. Otherwise very good airport layout. I've been to more than 20 different airports and flying into and out of SA is always a pleasant experience.
237	Please consider increasing the budget and area affected by the airport noise for acoustic treatment of the Bristow Dawn Street, which is right past Thousand Oaks and Stahl Rd-78217
238	Should use a green rooftop.
239	Add a chic fil a
240	Disability accessibility is an absolute must
241	Thank you for actively including the community's voice and input into your strategic plan.
242	Chick fil a
243	Keep the convenience and reasonable costs for parking. Expand food services. Very easy Airport to use. Easy in and easy out.
244	Bad survey design. Of 10 questions (Monkey's free version max), 9 of 10 are user data questions rather than planning questions. Question 1, "Important to you" and (not asked) 'relate to you' are different. I view Family Restrooms important but not to my personal situation. Rail transit to the airport and downtown and tech hubs aren't mentioned (and glaringly absent from Transportation Planning studies), but will be very important due to projected growth. 24 hr access to food/drink matters to late arriving/overnight travelers. Shaded exterior spaces will matter more in 20 years. Pre-TSA restaurant access options matter.
245	Change the Spanish recording. [His] delivery is terrible
246	build parallel runway
247	Cup holders, electronic charging stations, and more trash cans at all the seating areas make time pass easier waiting for flights, especially during delays. Chic Fil A seems to always be serving the most people when I go past them at Dallas Love and Houston Hobby. They are closed one day a week, but the other six, they have good food fast from friendly people.
248	Plan it with Historical San Antonio theme, paintings of the quarry, Hemisphere, Sunset Train Station, the Missions, the Aquafer, scenic views, of our Hill Country side, Cowboys, Native Americans, the early years of Fort Sam Houston, Kelly AFB. Early days of when the trolley system was in place down time, Texas theater, Majestic theater, Aztec theater
249	More late night food options
250	Lounges that work with priority pass
251	It would be cool to have a designated place outside the airport for watching planes take off and land, similar to Founders Plaza at DFW.
252	We need new terminals with wider, more modern concourses. Food options (have you been to terminal 2??) that provide a variety, including healthy options. We also need an airport that lets you know that you are in San Antonio. We have a very utilitarian facility. Boring and inadequate.
253	Please improve public transportation at the airport. We need much better bus service and rail.
254	An Avgeek Store would be pretty cool to see. Ice cream shop. I have an Idea, perhaps an Aviation Geek/Airline Fan Event every now and then for Local San Antonio Aviation Geeks and Airline Fans to socialize with Airline Employees and other avgeeks, food, talk

#	Comment
	about planes, Bounce houses and other fun games etc, because I have crazy fun Ideas. Possibly More Airlines Coming to San Antonio such as JetBlue and Spirit Airlines is Important for Growth, otherwise folks from SA Flying JetBlue or Spirit would have to Go all the way to Austin. As far as Airport expansions go, I have no idea where everything would go.
255	Provide a way to see how long TSA wait times are prior to arriving at the airport in order to plan your arrival time better.
256	Partner with airlines and AUS for international flights. AUS can be for European flights while SAT can be for MX/Caribbean flights. I fly SAT as often as possible, I last flew out of AUS in 2015 and will again in 2020 since European flights were cheaper. Our flight out of AUS were less than \$2k for a family of four versus SAT \$3200. Everyone at SAT has done great work and I look forward to one day take a Caribbean flight or a European flight out of SAT.
257	Parking and easy DropOff for ride share services is extremely important. Better cell phone lot and easier security screening.
258	Connect the two terminals! It's amazing the terminals are not connected, it's a joke!
259	Sit-down restaurant outside the terminal like most airports so if you are late over you can visit with friends and family and enjoy a bite to eat without leaving the airport.
260	I think it is extremely important to acquire the land adjacent to the north side of the airport in order to build the parallel runway. Our current terminals are small and have no wow factor or San Antonio vibe. I think it would be best to build a new one that is modern and reflects our city and our culture. And obviously we need at least one direct flight to Europe. We don't need to have more than Austin or even as many as them, but how is it that they have four carriers to Europe and we have zero? It is very frustrating that we don't have that yet. Also, direct flights to Boston. That seems easy, so I don't understand why we don't have that either.
261	Lack of indoor seating and with charging stations. Decent restaurants needed, have enough fastfood. Update your survey, there are people in the SA EJT who do not have council district.
262	Please get more direct flights.
263	Can the Charging stations actually work, they don't in most places. Open container (alcohol bevg.) from restaurant/bars to gate. We're already restricted, why can't we take our drinks with us?
264	Bring chick fil a and don't be so picky and ask the public before you deny business to operate. In away you are tell what we and can't do. I thought his is an free country and not force your opinion onto other people no matter who they are.
265	add parallel runway
266	More multi model transportation to and from the airport, IE. more bus lines and rail express. As well as more flights to international destinations such as Europe and Asia
267	Need wider center aisles . Hard to get to baggage escalator with all the traffic in that area..restaurants. incoming passengers, TSA, etc..
268	Need more restaurant selection in terminal b.
269	Better food options
270	San Antonio airport should reflect the diverse culture of our city. Local music, local art, local restaurants i.e., Whataburger, Bill Miller, Burgerteca
271	More airlines are needed, terminal for regional carriers, additional terminals

#	Comment
272	SAT is a no frills airport. Why visit this airport? There is nothing here to intrigue visitors! Definitely nothing before TSA! Most boring airport for being an "INTERNATIONAL" AIRPORT. Walkways to terminals a not wide enough. Seats are uncomfortable.
273	Need longer and parallel runways for larger aircraft for overseas nonstop flights ASAP
274	I dont think having an observation deck is important
275	How about connecting the two terminals!
276	We need to start focusing more on expanding the airport itself. More and longer runways. Bigger terminals with larger gates. These are things we need to expand with the growth of the city. After we get these things, then we can focus on amenities for the terminals.
277	separate smoking areas from share ride area. connect A and B. put Charley's Grilled Subs in Terminal A.
278	Please have someone in the parking driving around helping people!
279	Make SAT modern and competitive to other airports (AUS/DAL/IAH/DFW) and continue to encourage airlines to choose SAT for more direct flights.
280	Please provide vegan food options!
281	I'm wondering how the noise of the increased take-offs and landings will affect those under the flightpaths. As aircraft and airlines start using satellite-directed navigation, it's possible the same route will be used continuously and not deviate by more than 50 feet (14± meters).
282	I am very concerned about the noise that will increase significantly if the runways are changed as they are discussing. We live in the Oak Park area and the noise from airplane departures is already distracting and loud. Any changes that will increase the noise pollution over our neighborhood will be very disappointing and frustrating.
283	Please keep our neighborhoods quiet. I worry about decreasing property values if you change the runways.
284	Outdoor seating is only good if it's non smoking. Planes need to take off toward McAllister park as much as possible and away from neighborhoods. The lower level pickup area is a log jam mess.
285	Reference # 3. The increased airport noise makes it miserable to be outside.
286	We need more direct non stop flights. We have to pay more to fly due to lack of direct flights. Noise reduction is key. We get so much airplane noise at our home. And although we are in the window replacement zone , it is never our turn. So please do not increase our noise.
287	Chic fil A. Perpendicular runway!!!!
288	Parking needs to be improved;
289	Please do not close runway 4/22. This would negatively impact quality of life for residents in the Northwood, Oak Park and Alamo Heights neighborhoods.
290	Continue to work to LESSEN NOISE from takeoffs / landings in nearby neighborhoods. It is almost unbearable at times...even when indoors. While it's true that many homes popped up after the airport was built, the airport was not the busy, constant take off/ land /repeat place it is now! Its growth has meant a concomitant diminution of our quality of life!
291	Please keep the 4/22 runway open and protect the Northwood/ Oakpark/Alamo Heights neighborhoods



#	Comment
292	Do not close 4/22 runway because of increased traffic/noise pollution over our neighborhoods.
293	Keep runway 22 open to minimize air traffic over Alamo heights/Northwood/Olmos park
294	Pls change the flight patterns to fly LESS over the Northwood neighborhood.
295	Reduce plane noise.
296	It is embarrassing to be the great city we are and see the millions of dollars wasted on renovations, the airport needed to be relocated 20 years ago. No future planning, visitors are in shock...
297	More direct flights!
298	Many more charging stations. Chick-f-let. Better arrival pickup. More windows and airy feeling. Less crowded gates. Better restaurant selection. Less noise over neighborhoods. Better landscaping.
299	Please keep the 4/22 runway open and protect the Northwood/ Oakpark/Alamo Heights neighborhoods. This is critical to us. We were supposed to get the window replacement program and then they stopped it. We were sent a letter that we qualified. We cannot handle anymore noise. The planes wake me up out of a dead sleep.
300	Keep the air traffic away from Northwood/Oak Park. Keep a runway configuration that distributes some of the air traffic in a Northwest to Southeast and some to a Northeast to Southwest pattern. There is one option out of your 14 options that will accomplish this.
301	Once again, keep politics out of restaurants available for customers (Chic Fila being denied a spot at the airport is a perfect example)
302	As the airport is expanded and takes on increased flights- I feel that first and foremost it's important to properly and equally disperse air traffic over neighborhoods and all areas of San Antonio surrounding the airport to alleviate flight paths over one central area. Also, I don't know how big the expansion will be, but I would think ease & accessibility of short and long term parking and the possibility of trams are important. Plenty of seating, charging areas and public restrooms designed for both business and family travelers who often have luggage, layovers/delays and or kids. A play area for kids would be amazing- however it may need to have workers manning the area to help with the possibility of accidents and misuse. Love the idea of outside areas/restaurants- don't know the importance in relation to more crucial things.
303	MORE DIRECT FLIGHTS PLEASE!!!! Would be a game changer to not have to fly thru Dallas for everywhere I need to go as well for attracting more business to San Antonio.
304	Be conscientious of nearby homes when considering runways!!! My home can be insulated but it's hard to enjoy the outdoors with planes taking off and landing frequently. Focus on the things that will grow our city's revenue and get people out of the airport vs spending money to entertain them for a short time period.
305	It would be nice to have a nice Restaurant. Something other than fast food.
306	Please keep runway 4/22 open
307	Please do not close the second runway and go to just one runway — that will significantly affect enjoyment and home values for 78209.
308	Please don't close a runway. Less air traffic over Alamo heights !!!
309	Please do not increase the number of planes flying over residential areas located close to the airport.
310	Please do not close runway 4/22

#	Comment
311	I live under the Northwood flight zone and am not for the new zoning where the flights would increase. We already get a lot of planes overhead, surely there is another solution.
312	We need high ceilings and lots of light. Keep it clean and modern. Less decor equals more sophistication.
313	More direct flights needed. Reduction in airport noise Nacogdoches/410 area.
314	We really miss Las Palapas!!!
315	Please do not increase air traffic over our home with closing runway 4/22.
316	Don't close (Runway 4/22)
317	Living so close to the airport and directly in the "flight path" is already very noisy with the size of the current facilities/airport. Will the expansion increase noise level for our neighborhood as more airlines/flights are acomodares? Is there a window replacement assistance/ relief program for homes with single pane glass windows? As for parking, even with the expansion/addition of the parking garage a few yrs ago both short and long term parking is not convenient and takes more time than it should to park and get to the terminal. Huge room for improvement in this particular area!
318	We do not want to increase air traffic by 60%. It is already quite loud as it is and adding to that would invite conversations to move from our home due to excessive noise.
319	Please put a chick fil a n the airport.
320	Be fair to all vendors. We are watching with our votes
321	I have lived in San Antonio for over 70 years. I have always lived in the Alamo Heights area. I was a realtor for over 20 years here. Please do not increase the airplane traffic over the Northwood and Oak Park area. I live in that area, and I do not want to hear more airplanes.
322	Minimal amenities are needed; German airports are so clean, efficient, and would make a great model. I'd much rather have a clean, attractive airport than to have live music, tons of eateries, etc. People need easy access to food, drinks, restrooms, charging stations, natural light. Less fuss, more quality, more cleanliness. I'm in favor of strict, efficient security and customs processes.
323	I am extremely worried about the possible increase if planes over my home each morning if one runway is shut done each morning. The noise volume is horrible already and will increase so much more.
324	Don't close runway
325	Please keep the 4/22 runway open and protect the Northwood/ Oakpark/Alamo Heights neighborhoods. I am an Alamo Heights Resident.
326	User friendly areas. Noise reduction as much as you possibly can so that area neighborhoods will not be affected
327	Please keep all runways open to protect the Northwoods area from additional airport noise. It's bad enough already - please don't make it worse.
328	I already live in the landing flight path. I hope you will be mindful of the traffic we already see daily and not increase the amount much more. As you plan for future airport use, if possible create an additional landing runway over a different area.
329	Do not close the 422 runway
330	Please DO NOT increase the takeoff traffic of planes over the Northwood/ Alamo Heights area of San Antonio as the noise is very disruptive to our daily living!!!!!!
331	We would like to ensure that there is no runway closure that would I crease traffic over the 78209 area.

#	Comment
332	Please keep the 4/22 runway open and protect the Northwood/Oakpark neighborhoods
333	Please protect the neighborhoods surrounding Alamo Heights ISD
334	Please keep the 4/22 runway open and protect the Northwood/ Oakpark/Alamo Heights neighborhoods
335	Consider the Alamo Heights area and what is important to those people in terms of noise pollution.
336	Leave as is
337	Please keep the 4/22 runway open and protect the Northwood/ Oakpark/Alamo Heights neighborhoods--I live in Alamo Heights so am not in a City of SA district
338	Noise abatement is extremely important.
339	Please keep the 4/22 runway open and protect the Northwood/ Oakpark/Alamo Heights neighborhoods. The increase in air traffic would be detrimental to the property values and therefore school districts, AHISD and NEISD, funded by these neighborhoods.
340	Please keep the 4/22 runway open and protect the Northwood/Oak Park and Alamo Heights neighborhood. The overhead air traffic is already high. If you eliminate the 4/22, you will increase the air traffic to an obscene amount and hurt our property values and general lifestyles.
341	I oppose the closure of any runway at the San Antonio airport. This would increase air traffic over an already noisy area, of which I'm a resident (Oak Park/Northwood). Diverting additional air traffic to the southeast would negatively impact our neighborhood's property values and quality of life. The noise levels are already extreme; this would cause a mass exodus and affect resale values. I'm a local Realtor and have first-hand experience in trying to sell Northwood properties while planes are flying over every few minutes. It often kills the deal. Closure of a runway should not be an option on the table.
342	Reintroduce noise abatement windows and doors in the Northwood area.
343	Please take steps to reduce the take offs and landings in the Harry Wurzbach/Fort Sam direction. I feel like/know that runway 422 can be used except under extreme winds. 422 has fewer residences in its path than 317.
344	Expand the residential window program. I'm one block out of it and my windows shake often.
345	I live near the airport and I have an air antenna for my tv but unfortunately when an airplane is passing by the signal is interrupted. I'd like to let you know that you could consider this. Thank you!
346	I live in Northpark neighborhood near AH jr school and noise is NOT a problem.
347	The NOISE from the Airport is really difficult from the noise and getting worse! It's at a 7 now and if expanded it would be a 10.
348	Worried about noise in my neighborhood
349	Concerned about airplane noise level and hours
350	The noise has become so loud over our home that it often wakes up our children. We live at Rockhill and Kenilworth. Something needs to be done to decrease the noise!!! What happened to the window program?!!!
351	Concern about noise increase w lengthened and/or addl runways
352	Noise abatement is a quality of life issue. Focus on that.
353	Airport NOISE for NEIGHBORS IN the COMPLETE NORTHWOOD neighborhood.
354	Provide big discount on multi pane windows for all who want in Northwood.

#	Comment
355	More non-stop flights into and out of San Antonio. The addition of Smoke Shack and Boss Bagel are a step in the right direction. Adding these restaurants to a google map of the airport would be fantastic.
356	Keep up the great work!

