



## FREQUENTLY ASKED QUESTIONS (FAQ) CURBSIDE VALET PARKING

- **Hours of Operation:** 24 hours a day / 7 days a week.
- **Location:** Valet drop-off and pick-up is located at the Terminal A Arrivals Curbside. Valet Cars are parked in a designated, secured area of the short-term parking garage that is completely protected from the elements.

- **Pricing:**

	REGULAR RATE	MILITARY
0-3 HRS	\$15.00	\$13.50
3-6 HRS	\$20.00	\$18.00
6+ HRS/OVERNT	\$33.00	\$29.70

The total cost is determined based on the customer's length of stay plus all applicable taxes and surcharges. Active Duty and Reserve military personnel receive a 10% discount from the regular rates.

- **Customer Amenities:** In addition to being the safest, most convenient and closest parking to the terminals, all valet customers receive the following complimentary amenities:
  - Luggage assistance
  - Bottled water
  - Front Window cleaning & Front interior vacuuming
- **Valet System:** Fly Away Valet utilizes a ticketless valet system to enhance the valet parking experience. Customer vehicles will be checked in via an online portal. They will then receive a Welcome Text message to their phone providing instructions on how to request their vehicle and complete payment upon their return. It is fast, easy, and ticketless.
- **Parking Restrictions:** Fly Away Valet cannot accommodate vehicles over 7 feet in height, highly modified vehicles, vehicles with more than 4 wheels and/or special driving controls.
- For more information: Contact the Valet Desk, (210) 960-7520 or [parkhere@flyawayvalet.net](mailto:parkhere@flyawayvalet.net)